

CDC/NIDCR Dental, Oral and Craniofacial Data Resource Center
Survey Questions
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Access to Dental Care

Q.HC19, NHANES I, 1971–75

Do you have a dentist you usually go to?

- 1 Yes
- 2 No

Q.HC22, NHANES I, 1971–75

For this last visit, how long was it from the time you decided you needed or wanted to see a dentist until you actually saw him?

- 1 Less than one day
- 2 1-6 days
- 3 1 week but less than 2 weeks
- 4 2-3 weeks
- 5 1-2 months
- 6 3 months or more
- 9 Don't remember

Q.HC23a, b, c, NHANES I, 1971–75

a. At the time of this last visit or talk with a dentist did you have an appointment?

- 1 Yes
- 2 No

b. How long was it from the time you made the appointment until you saw him?

- 1 Less than one day
- 2 1-6 days
- 3 1 week but less than 2 weeks
- 4 2-3 weeks
- 5 1-2 months
- 6 3 months or more
- 9 Don't remember

c. Was this wait longer than you would have liked it?

- 1 Yes
- 2 No
- 9 Don't remember

Q.HC24, NHANES I, 1971–75

How did you get to the dentist office?

- 1 Walked
- 2 Bus or subway
- 3 Car
- 4 Cab
- 5 Other means - Specify _____

Q.HC25, NHANES I, 1971-75

How long did it take to get there?

- 1 Less than 15 minutes
- 2 15-29 minutes
- 3 30-59 minutes
- 4 1 hour or more
- 9 Don't remember

Q.HC26a, b, NHANES I, 1971-75

a. At this last visit with a dentist, about how many minutes did you have to wait before being seen by the dentist?

_____ minutes

b. Do you think this wait was too long?

- 1 Yes
- 2 No

Q.HC27, NHANES I, 1971-75

How well satisfied were you with this visit?

- 1 Satisfied
- 2 Not completely satisfied
- 3 Dissatisfied
- 4 No opinion

Q.HC28, NHANES I, 1971-75

Does your dentist or dental clinic call you or send you a note to remind you when your next regular checkup is due?

- 1 Yes
- 2 No
- 9 Don't know

Q.HC29a, b, NHANES I, 1971-75

a. During the past 12 months, have you had a dental problem which you would have liked to see a dentist about but you didn't see the dentist?

- 1 Yes
- 2 No

b. Why didn't you see him?

- 1 Didn't have time
- 2 Would cost too much
- 3 Couldn't get an appointment
- 4 Would have to travel too far
- 5 Didn't have a way to get there
- 6 Didn't have anyone to care for children or other family members
- 7 Some other reason

Q.OHQ.060, NHANES, 1999–2002

Is there a particular dentist or dental clinic that {you/SP} usually {go/goes} to if {you/he/she} need{s} dental care or dental advice?

- 1 Yes
- 2 No
- 7 Refused
- 9 Don't know

Q.OHQ.070, NHANES, 1999–2002

For how long has this been {your/SP's} regular source of dental care?

___ Number (of days, weeks, months or years)

- 777 Refused
999 Don't Know

Enter Unit _____

- 1 Days
- 2 Weeks
- 3 Months
- 4 Years
- 7 Refused
- 9 Don't know

Q.C2g, SIPP Wave 3, 1992

In the past 12 months, has there been a time when your household had someone who needed to see a dentist but didn't go?

- 1 Yes
- 2 No
- 9 Don't know

Q.N2d, NHIS, 1983

How long did it take for ___ to get to this dentist this time? _____ minutes

Q.P3, NHIS, 1989

What are the reasons ___ has [not visited the dentist in over 12 months/never gone to the dentist]?

- 1 Afraid
- 2 Nervous
- 3 Needles
- 4 Cost
- 5 Don't know dentist
- 6 Dentist too far
- 7 Can't get there
- 8 No problems
- 9 No teeth
- 10 Not important
- 11 Didn't think of it
- 88 Other (specify) _____
- 99 Don't know

Q.AC17a, b, c, NHIS, 1993; 1994; 1995; 1996

a. During the past 12 months, was there any time when someone in the family needed dental care but could not get it?

- 1 Yes
- 2 No
- 9 Don't know

b. Who is this?

c. Anyone else?

- Yes
- No

Q.AAU.111; CAU.135, NHIS, 1997; 1998; 1999; 2000; 2001; 2002; 2003; 2004; 2005; 2006; 2007; 2008

During the PAST 12 MONTHS, was there any time when {you, S.C. name} needed any of the following [Dental care (including checkups)] but didn't get it because you couldn't afford it?

- 1 Yes
- 2 No
- 7 Refused
- 9 Don't know

Q.AAU.135.020, NHIS, 1999

What are the reasons that you have never gone to the dentist?

[Else read:] What are the reasons that you have not visited a dentist in over 12 months?

Reason no dental visit...

- 1 Afraid
- 2 Nervous

- 3 Needles
- 4 Cost/no insurance
- 5 Don't know dentist
- 6 Dentist too far
- 7 Can't get there
- 8 No problems
- 9 No teeth
- 10 Not important
- 11 Didn't think of it
- 12 Other
- 97 Refused
- 99 Don't know

Q.AAU.135.021, NHIS, 1999

Specify other reason for no dental visits. This should be a reason that is not on the no dental reason list.

No dental reason _____

Q.CAU.160.020, NHIS, 1999

What are the reasons {S.C. name} has never gone to the dentist? - OR - What are the reasons that {S.C. name} has not visited a dentist in over 12 months?

- 1 Age/too young
- 2 Afraid
- 3 Nervous
- 4 Needles
- 5 Cost/no insurance
- 6 Don't know dentist
- 7 Dentist too far
- 8 Can't get there
- 9 No problems
- 10 No teeth
- 11 Not important
- 12 Didn't think of it
- 13 Other
- 97 Refused
- 99 Don't know

Q.AMC.R4.11, NMCES, 1977

Is there a particular dental office or dental clinic that (person) goes to for dental care?

- 1 Yes
- 2 No
- 94 Don't know

Q.AMC.R4.12, NMCES, 1977

About how long does it usually take (person) to get there?

___ Minutes

___ Hours
94 Don't know

Q.C4Q05_X031a, b, c, SLAITS/National Survey of Children with Special Health Care Needs, 2005–2006

a. Did (S.C.) receive all the preventive dental care that {he/she} needed?

- 01 Yes
- 02 No
- 77 Don't know
- 99 Refused

b. Why did (S.C.) not get the preventive dental care that {he/she} needed?

- 01 Cost too much
- 02 No insurance
- 03 Health plan problem
- 04 Can't find provider who accepts child's insurance
- 05 Not available in area/transport problems
- 06 Not convenient times/could not get appointment
- 07 Provider did not know how to treat or provide care
- 08 Dissatisfaction with provider
- 09 Did not know where to go for treatment
- 10 Child refused to go
- 11 Treatment is ongoing
- 12 Vaccine shortage
- 13 No referral
- 14 Lack of resources at school
- 15 Did not go to appt/neglected appt/forgot appt
- 16 Other
- 77 Don't know
- 99 Refused

c. Did (S.C.) get any preventive dental care [during the past 12 months/since (his/her) birth?

- 01 Yes
- 02 No
- 77 Don't know
- 99 Refused

Q.C4Q05_X032, SLAITS/National Survey of Children with Special Health Care Needs, 2005–2006

During the past 12 months/since birth, was there any time when (S.C. needed) any other dental care?

- 01 Yes
- 02 No
- 77 Don't know
- 99 Refused

a. Did (S.C.) receive all the other dental care that {he/she} needed?

- 01 Yes

- 02 No
- 77 Don't know
- 99 Refused

b. Why did (S.C.) not get the other dental care that {he/she} needed?

- 01 Cost too much
- 02 No insurance
- 03 Health plan problem
- 04 Can't find provider who accepts child's insurance
- 05 Not available in area/transport problems
- 06 Not convenient times/could not get appointment
- 07 Provider did not know how to treat or provide care
- 08 Dissatisfaction with provider
- 09 Did not know where to go for treatment
- 10 Child refused to go
- 11 Treatment is ongoing
- 12 Vaccine shortage
- 13 No referral
- 14 Lack of resources at school
- 15 Did not go to appt/neglected appt/forgot appt
- 16 Other
- 77 Don't know
- 99 Refused

c. Did (S.C.) get any nonpreventive dental care [during the past 12 months/ since (his/her) birth]?

- 01 Yes
- 02 No
- 77 Don't know
- 99 Refused

Q.S4Q13, SLAITS/National Survey of Children's Health, 2003

During the past 12 months/Since [his/her] birth, did [he/she] receive all the routine preventive dental care [he/she] needed?

- 0 No
- 1 Yes
- 6 Don't know
- 7 Refused

Q.S4Q14, SLAITS/National Survey of Children's Health, 2003

Why did [CHILD] not get all the dental care that [he/she] needed?

- Cost too much
- No insurance
- Health plan problem
- Can't find dentist who accepts child's insurance
- Not available in area/transport problems
- Not convenient times/could not get appointment
- Dentist did not know how to treat or provide care
- Dissatisfaction with dentist

Did not know where to go for treatment
Child refused to go
Treatment is ongoing
Other
No referral
Lack of resources at school

Q.AMC.R4.13, NMCES, 1977

Does (person) think (minutes/hours from Q. 12) is too long, or not too long to travel for dental care?

- 1 Too long
- 2 Not too long
- 3 Don't know

Q.DV.R5.13, NMCES, 1977

About how long did the visit take - from the time (person) arrived at the dentist's office until the time (person) left - about how many minutes or hours?

_____ Minutes
_____ Hours

Q.RV.R5.4, NMCES, 1977

About how long did the visits usually take - from the time (person) arrived at the dentist's office until the time (person) left - about how many minutes or hours?

_____ Minutes
_____ Hours

Q.W39, NMES, 1987

Is there a particular dental office or dental clinic that (person) usually goes to for dental care?

- 1 Yes
- 2 No

Q.W42, NMES, 1987

About how long does it usually take for (person) to get there?

_____ Minutes
_____ Hours

Q.2, BRFSS, Module 9, 1995; Module 8, 1996; Module 5, 1997; Module 6, 1998; Module 6, 2000; Module 6, 2001

What is the main reason you have not visited the dentist in the last year?

- 1 Fear, apprehension, nervousness, pain, dislike going
- 2 Cost

- 3 Do not have/know a dentist
- 4 Cannot get to the office/clinic (too far away, no transportation, no appointments available)
- 5 No reason to go (no problems, no teeth)
- 6 Other priorities
- 7 Have not thought of it
- 8 Other
- 77 Don't know
- 99 Refused

Q.4, BSS, 1999; 2003

During the past 12 months, was there a time when {you/your child} needed dental care but could not get it at that time? [Source: NHIS, 1994]

- 1 No
- 2 Yes
- 3 Don't know/don't remember

Q.4, BSS, 2008

During the past 12 months, was there a time when your child needed dental care but could not get it at that time? [Source: NHIS, 1994]

- 1 No
- 2 Yes
- 3 Don't know/don't remember

Q.5, BSS, 1999; 2003

The last time {you/your child} could not get the dental care (you/he/she) needed, what was the main reason (you/he/she) couldn't get care? (Please check one) [Source: NHIS, 1994]

- 1 Could not afford it
- 2 No insurance
- 3 Dentist did not accept Medicaid/insurance
- 4 Not serious enough
- 5 Wait too long in clinic/office
- 6 Difficulty in getting appointment
- 7 Don't like/trust/believe in dentists
- 8 No dentist available
- 9 Didn't know where to go
- 10 No way to get there
- 11 Hours not convenient
- 12 Speak a different language
- 13 Health of another family member
- 14 Other reason
- 15 Don't know/don't remember

Q.5, BSS, 2008

The last time your child could not get the dental care he/she needed, what was the main reason he/she couldn't get care? (Please check one) [Source: NHIS, 1994]

- 1 Could not afford it

- 2 No insurance
- 3 Dentist did not accept Medicaid/insurance
- 4 Not serious enough
- 5 Wait too long in clinic/office
- 6 Difficulty in getting appointment
- 7 Don't like/trust/believe in dentists
- 8 No dentist available
- 9 Didn't know where to go
- 10 No way to get there
- 11 Hours not convenient
- 12 Speak a different language
- 13 Health of another family member
- 14 Other reason
- 15 Don't know/don't remember

Q.AAU.130, SLAITS/Health, 1997

How about dental care, including check-ups? (read to probe) During the past 12 months, was there any time when {you/either of you/anyone in your family} needed dental care, including check-ups, but didn't get it because {you/they} couldn't afford it?

- 1 Yes
- 2 No
- 6 Don't know
- 7 Refused

a. Who couldn't afford it? Anyone else?

K4Q28, SLAITS/National Survey of Children's Health, 2007

What type of care was delayed or not received? Was it medical care, dental care, mental health services, or something else? [MARK ALL THAT APPLY]

- 1 MEDICAL CARE
- 2 DENTAL CARE
- 3 MENTAL HEALTH SERVICES
- 4 SOMETHING ELSE
- 6 DON'T KNOW
- 7 REFUSE

Q.C4Q05_X03, SLAITS/National Survey of Children with Special Health Care Needs, 2001

(During the past 12 months) was there any time when ("s" child) needed) dental care including check-ups?

- 1 Yes
- 2 No
- 6 Don't know
- 7 Refused

a. Did ("s" child) receive all the dental care that {he/she} needed?

- 1 Yes
- 2 No

- 6 Don't know
- 7 Refused

b. Why did ("s" child) not get the dental care {he/she} needed?

- 1 Cost too much
- 2 Health plan problem
- 3 Not available in area/transport problems
- 4 Not convenient times
- 5 Doctor did not know how to treat or provide care
- 6 Other_____
- 96 Don't know
- 97 Ref

Q.A3Q47 (G17), SLAITS/National Survey of Early Childhood Health (NSECH), 2000

Doctors sometimes provide referrals to specialists or to educational or developmental programs. (In the last 12 months/ since {his/her} birth) has (CHILD)'s doctors or health providers referred (him/her) to any specialist?

- 1 Yes
- 2 No
- 6 Don't know
- 7 Ref

Q.AC40, MEPS HC, 2006; 2007; 2008

In the past 12 months, was anyone in the family unable to get dental care, tests, or treatments they or a dentist believed necessary?

- 1 Yes
- 2 No
- 7 Refused
- 8 Don't Know

Q.AC41, MEPS HC, 2006; 2007; 2008

Was anyone else in the family unable to get dental care, tests, or treatments they or a dentist believed necessary?

- 1 Yes
- 2 No
- 7 Refused
- 8 Don't Know

Q.AC42, MEPS HC, 2006; 2007; 2008

Which of these best describes the main reason (PERSON) (were/was) unable to get dental care, tests, or treatments (he/she) or a dentist believed necessary?

- 1 Couldn't afford care
- 2 Insurance company wouldn't approve, cover, or pay for care
- 3 Doctor refused to accept family's insurance plan
- 4 Problems getting to doctor's office
- 5 Different language

- 6 Couldn't get time off work
- 7 Didn't know where to go to get care
- 8 Was refused services
- 9 Couldn't get child care
- 10 Didn't have time or took too long
- 91 Other
- 7 Refused
- 8 Don't know

Q.AC43, MEPS HC, 2006; 2007; 2008

How much of a problem was it that (PERSON) did not get dental care, tests, or treatments (he/she) or a dentist believed necessary?

Would you say...

- 1 A big problem
- 2 A small problem
- 3 Not a problem
- 7 Refused
- 8 Don't know

Q.AC44, MEPS HC, 2006; 2007; 2008

In the last 12 months, was anyone in the family delayed in getting dental care, tests, or treatments they or a dentist believed necessary?

- 1 Yes
- 2 No
- 7 Refused
- 8 Don't Know

Q.AC45, MEPS HC, 2006; 2007; 2008

Was anyone else in the family delayed in getting dental care, tests, or treatments they or a dentist believed necessary?

- 1 Yes
- 2 No
- 7 Refused
- 8 Don't Know

Q.AC46, MEPS HC, 2006; 2007; 2008

Which of these best describes the main reason (PERSON) (were/was) delayed in getting dental care, tests, or treatments (he/she) or a dentist believed necessary?

- 1 Couldn't afford care
- 2 Insurance company wouldn't approve, cover, or pay for care
- 3 Doctor refused to accept family's insurance plan
- 4 Problems getting to doctor's office
- 5 Different language
- 6 Couldn't get time off work
- 7 Didn't know where to go to get care

- 8 Was refused services
- 9 Couldn't get child care
- 10 Didn't have time or took too long
- 91 Other
- 7 Refused
- 8 Don't know

Q.AC47, MEPS HC, 2006; 2007; 2008

How much of a problem was it that (PERSON) (were/was) delayed in getting dental care, tests, or treatments (he/she) or a dentist believed necessary?

Would you say...

- 1 A big problem
- 2 A small problem
- 3 Not a problem
- 7 Refused
- 8 Don't know

Q.A3Q47_A (G17A), SLAITS/National Survey of Early Childhood Health (NSECH), 2000

What kind of specialist was that?

- 01 Medical or surgical specialist
- 02 Speech/language specialist
- 03 Hearing specialist
- 04 Occupational or physical therapist
- 05 Dentist or dental care provider
- 06 Social worker
- 07 Other
- 96 Don't know
- 97 Refused

Q.45m, NSAHC, 1986

Why haven't you/[hasn't' { :B}] seen a dentist?

- 1 Lacked money
- 2 Doctor didn't recommend
- 3 Don't think it's necessary
- 4 Other (Specify)
- d Skip to q 45p

Q.45n, NSAHC, 1986

Did you/ [{ :B}] know of a dentist or clinic here you/ (he/she) could have obtained these services for free or for an amount you/(he/she) could have afforded?

- 1 Yes
- 2 No

Q.45o, NSAHC, 1986

Why didn't you /(he/she) go there?

Q.DU5a, MCBS, 1996

What is the most important reason (you/SP) did not see a dental provider associated with [read plan names below] or a dental provider that [read plan names below] would refer (you/SP) to?

- 1 HMO does not cover the service SP wanted
- 2 SP could not get services quickly enough at the HMO
- 3 HMO not conveniently located for the SP
- 4 HMO providers not competent/qualified to handle SP's condition/needs
- 5 SP didn't want to go through primary care physician to get referral
- 6 SP wanted to go to a provider not available through the HMO
- 7 SP wanted to use a provider they had prior to their enrollment in the HMO
- 8 HMO refused to provide the care the SP thought was necessary
- 9 This service was covered by other insurance SP has
- 10 HMO administrative obstacles for SP
- 11 Not in HMO at time of event
- 91 Other (Specify)_____
- 7 Ref
- 8 Don't know

Q.DU5a, MCBS, 1997; 1998; 1999; 2000; 2001; 2002; 2003; 2004; 2005; 2006

What is the most important reason (you/SP) did not see a dental provider associated with [read plan names below] or a dental provider that [read plan names below] would refer (you/SP) to?

- 1 HMO does not cover the service SP wanted
- 2 SP could not get services quickly enough at the HMO
- 3 HMO not conveniently located for the SP
- 4 HMO providers not competent/qualified to handle SP's condition/needs
- 5 SP didn't want to go through primary care physician to get referral
- 6 SP wanted to go to a provider not available through the HMO
- 7 SP wanted to use a provider they had prior to their enrollment in the HMO
- 8 HMO refused to provide the care the SP thought was necessary
- 9 This service was covered by other insurance SP has
- 10 HMO administrative obstacles for SP
- 11 Not in HMO at time of event
- 12 SP had a medical emergency and went or was taken to the closest provider
- 13 SP was outside of the service area when urgent care was needed
- 91 Other (Specify)_____
- 7 Ref
- 8 Don't know

Available at <http://drc.hhs.gov/SurveyQ/access.htm>. Accessed March 3, 2010.